Plans & Pricing

How does onboarding work if we switch from another IT provider?

We handle the entire transition seamlessly behind the scenes, ensuring zero disruption to your team's day-to-day work. Our structured migration process follows four key steps:

- **1. Discovery & System Audit:** We conduct a comprehensive audit of your current hardware, software, cloud infrastructure (such as Microsoft 365), and active user permissions to map out your exact setup.
- **2. Documentation & Credential Handover:** We securely capture and document all network credentials, admin access, software licenses, and system configurations into your secure client records, giving you complete visibility.
- **3. Coordination with Your Outgoing Provider:** We act on your behalf to coordinate directly with your current IT vendor to ensure a smooth, professional handover of domain names, hosting, licenses, and security tokens without awkward conversations for your team.
- **4. Seamless Cutover & Monitoring:** We deploy our remote management agents, establish your security baselines, and activate proactive monitoring. Your staff simply continues working with our UK-based helpdesk ready to assist.

Attached files:

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